

Customer Satisfaction Guaranteed



Problem:

As freight forwarder for the world's premier luxury automotive brand our client was responsible for the export of all US-manufactured SUV's to the worldwide market.

Our client needed a warehousing partner they could rely on to receive, store, load, secure and dray their customer's cargo without incident, ensuring a perfect vehicle arrived at destination ready for it's quality-conscious new owner.

Solution:

Our client chooses Dockside for our unique service quality and finished vehicle handling process:

- Detailed inbound inspection process
- Key control & security process
- Documentation capabilities (Letter of Intent for Vehicle Export completion, and submission of client-provided documentation to U.S. Customs)
- Loading, lashing, blocking& bracing, and local drayage capabilities

Results:

- Hundreds of vehicles handled
- 100% on time shipping
- 100% shipping accuracy
- Zero damage

Services Used:

- Shared Warehousing
- Transloading
- Value Added Services